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North West Health Protection Review

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Cheshire & Merseyside Health Protection Learning Event
Working together into the future
24th November 2023

NW HP Review - Summary

UKHSA NW commissioned research with Manchester University to conduct a review of the NW HP system

We are proud to be the first region within UKHSA HP to commission this type of work

Aim to optimise efficiency and enhance the delivery of our services within UKHSA and across partner agencies

Qualitative methods - 17 interviews conducted with a diverse cross section of partners and stakeholders to influence the content of a questionnaire

Questionnaires - 110 responses were received (22 UKHSA, 88 stakeholders, 7 unknown)

Questions were non-mandatory, resulting in a varying number of responses to each question

Workshop held on 6th November with UKHSA NW and stakeholders, focussing on 5 themes identified from the research:

Networking – how do we work together at regional, sub regional and LA level?

Response – how do we work together on major incidents and/or multiple incidents at the same time?

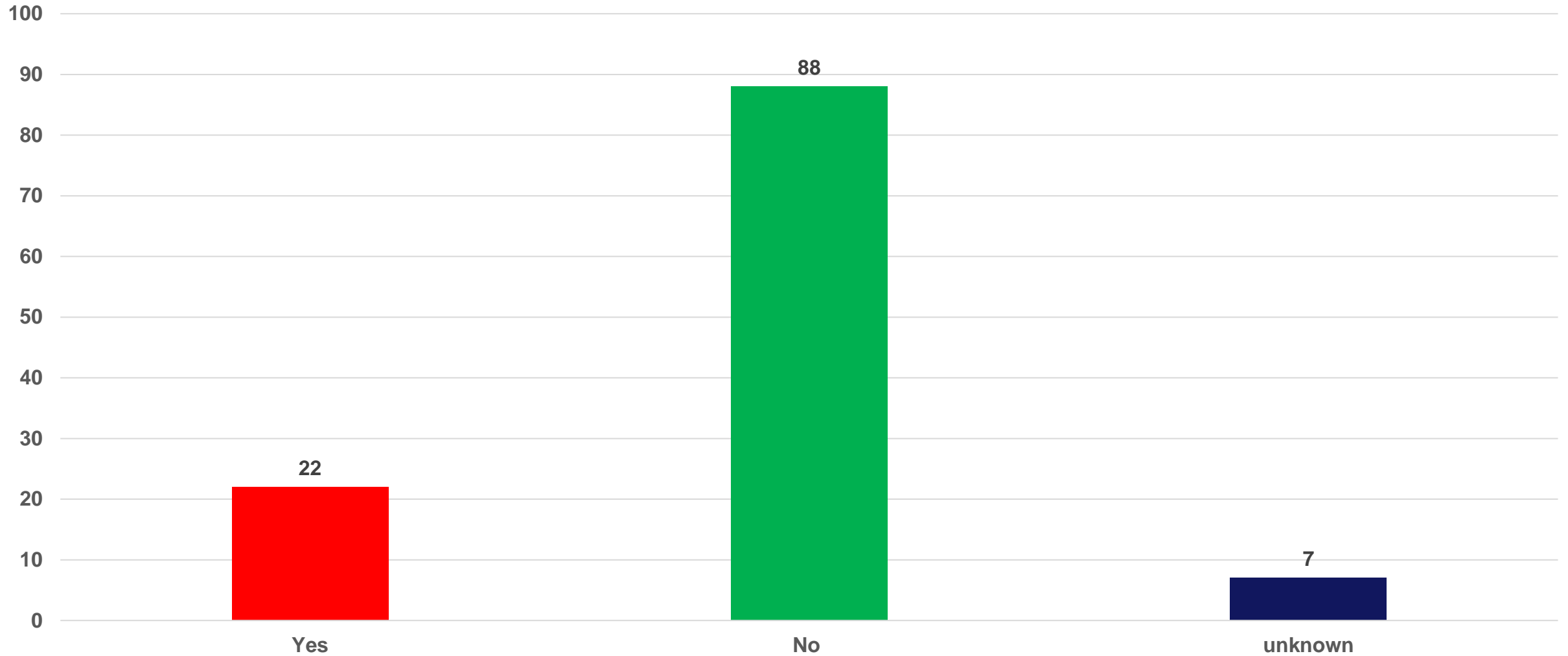
Programmes – How do we work together on strategic workstreams?

Outputs – What information and outputs are shared, and can we make this better for partners?

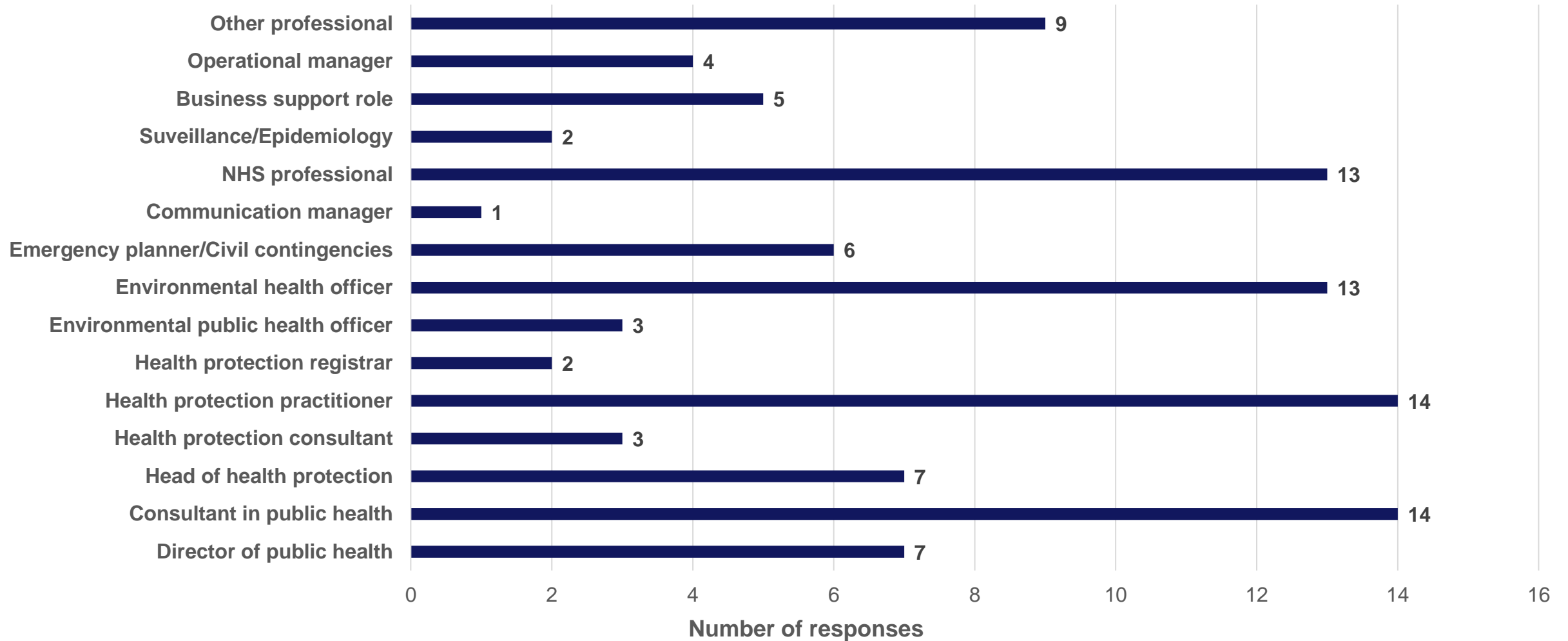
Communication – How do we communicate with each other (not related to incidents)?

Final report and recommendations will be published and shared once complete

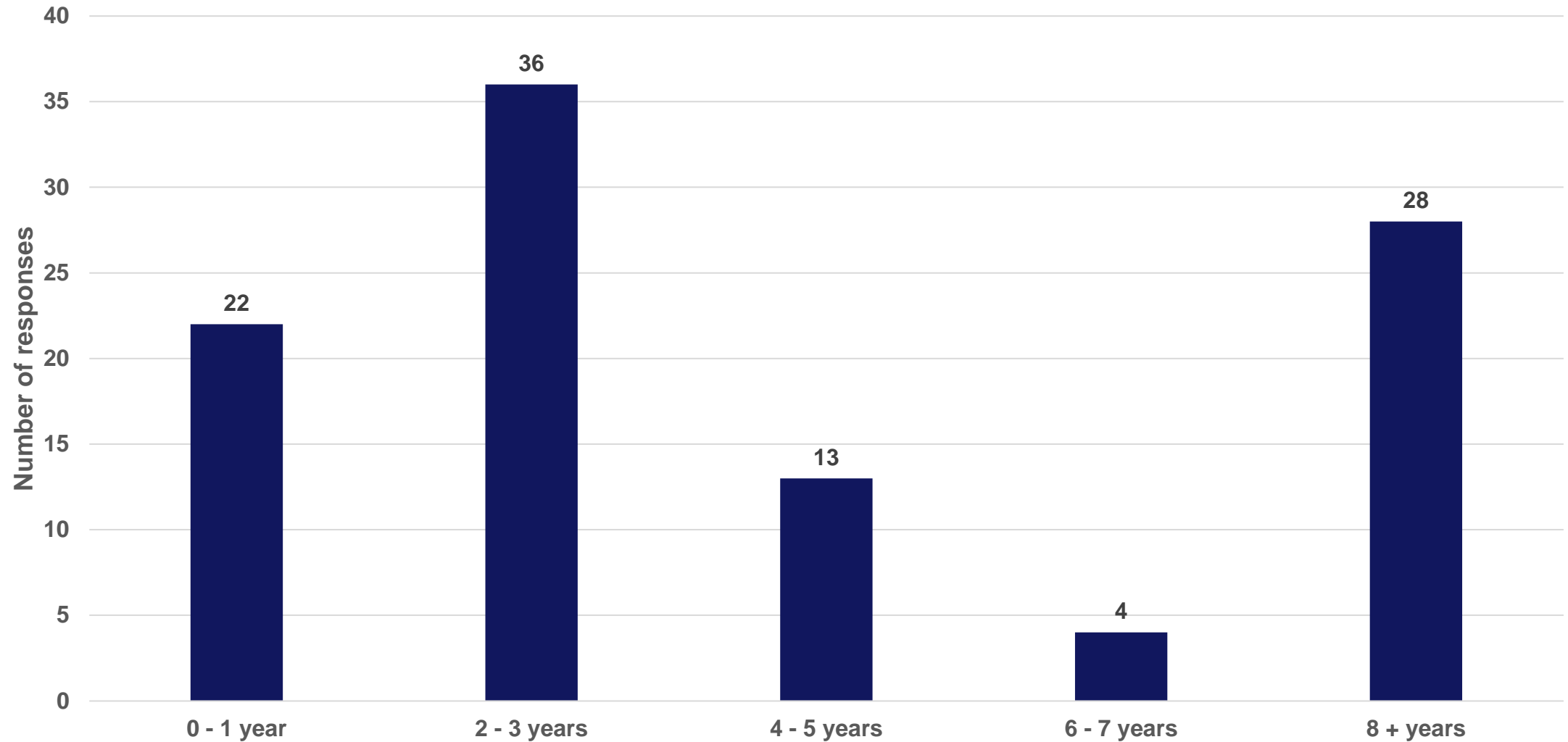
Do you currently work for UKHSA NW?



Job roles provided by survey participants



How long have you been in your current role?

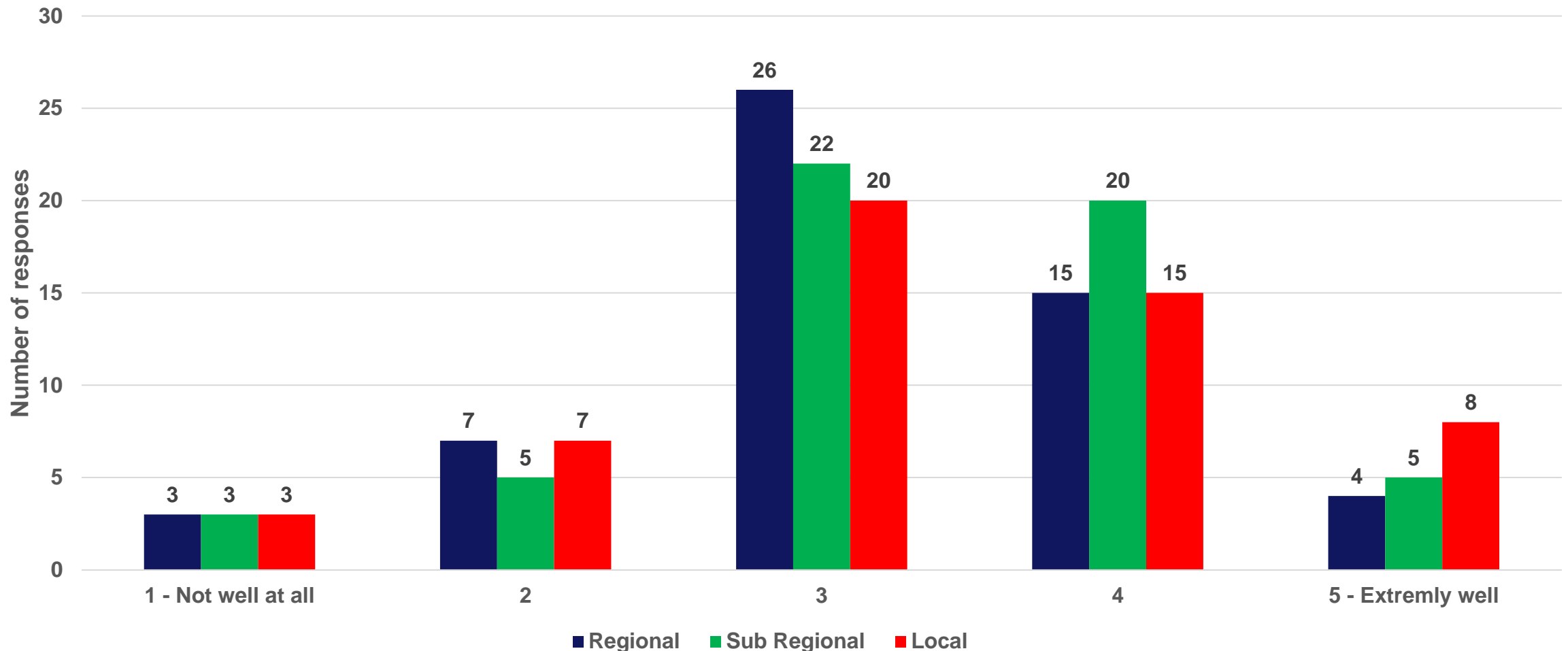




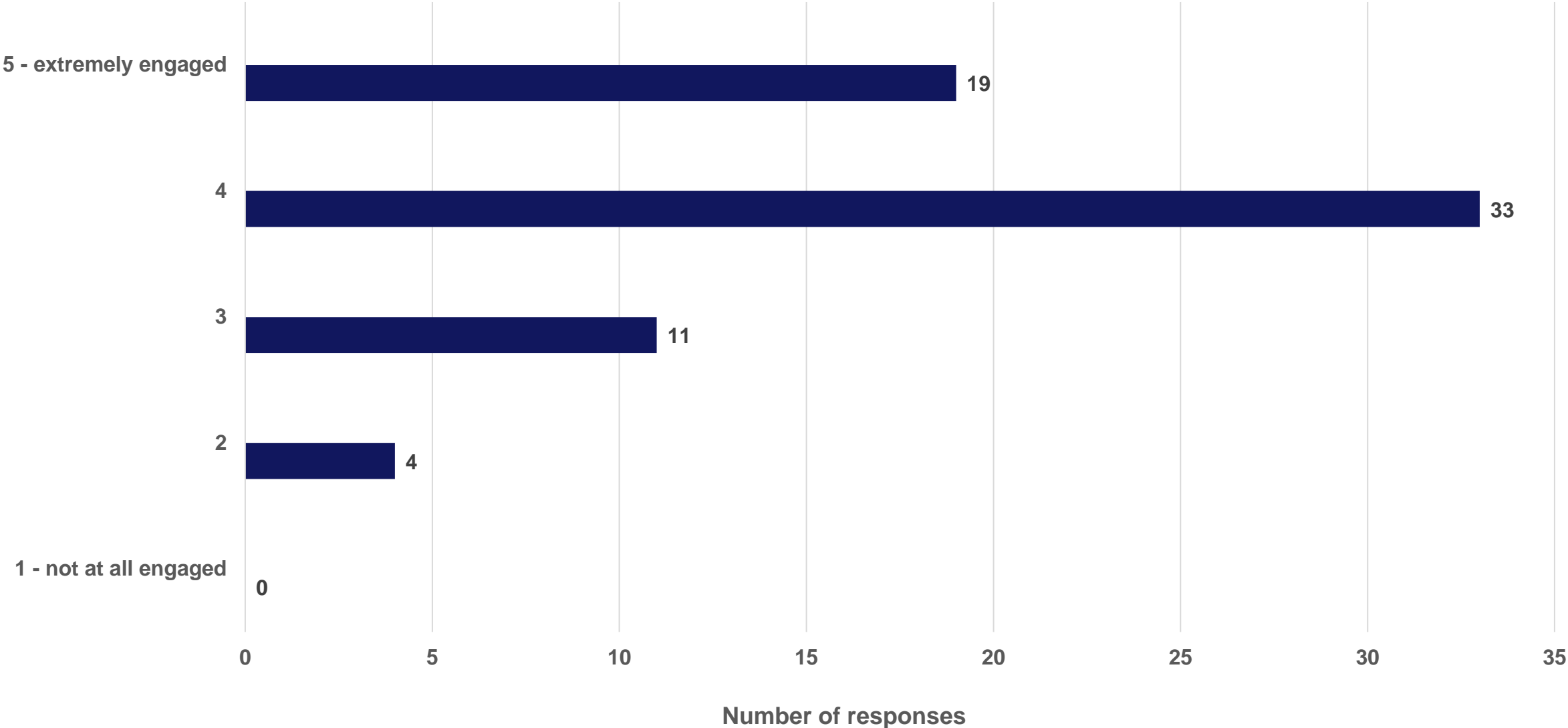
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Networking

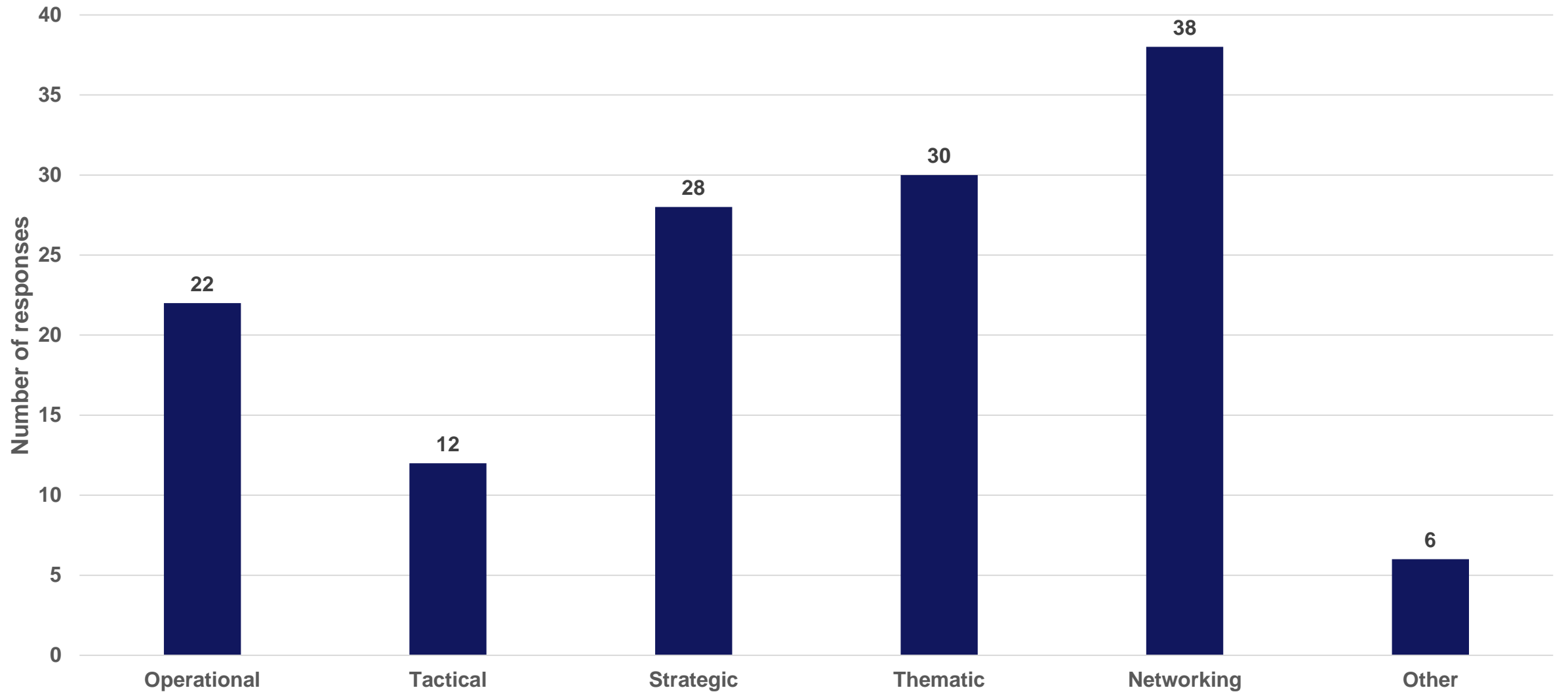
How well do the current NW meetings, forums and networks promote joint working between UKHSA NW and local stakeholders at a regional, sub-regional and local level?



How engaged do you feel UKHSA NW is with local health protection issues?



Are there meetings you would like to see more of?

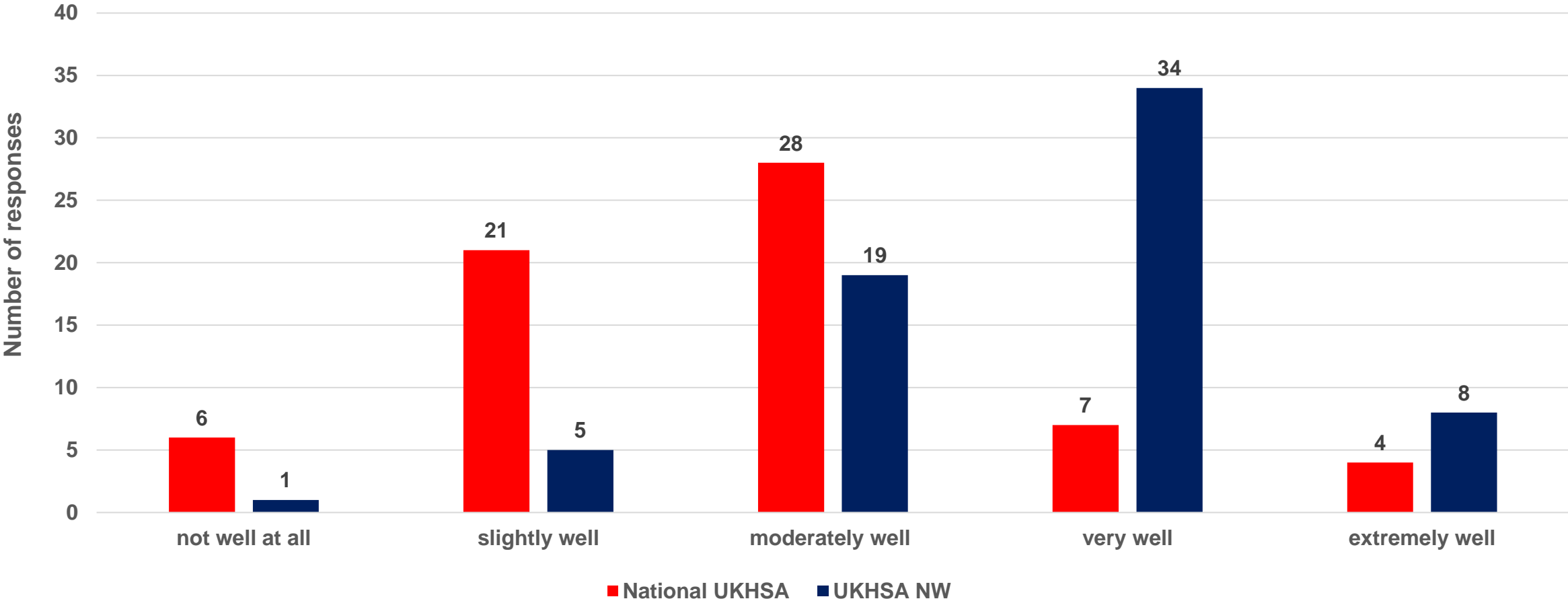




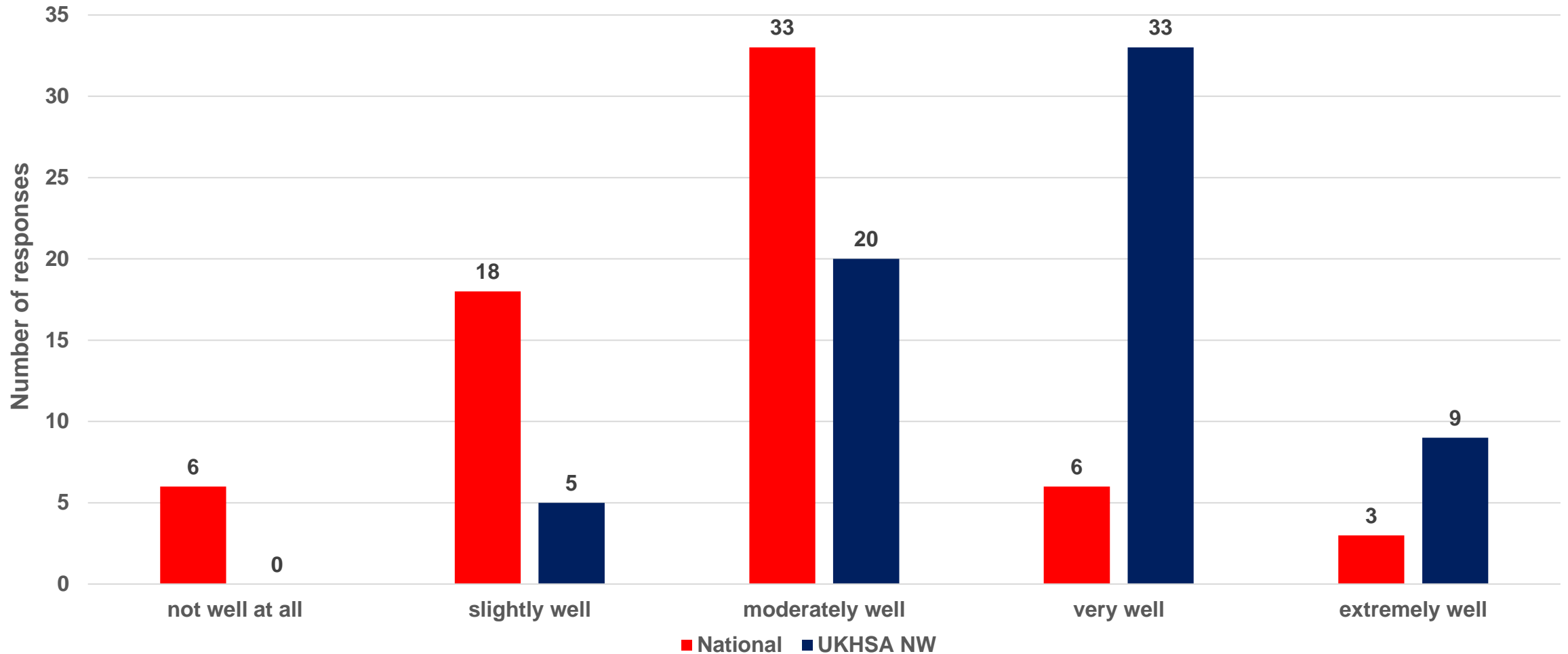
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Multi-agency health protection response

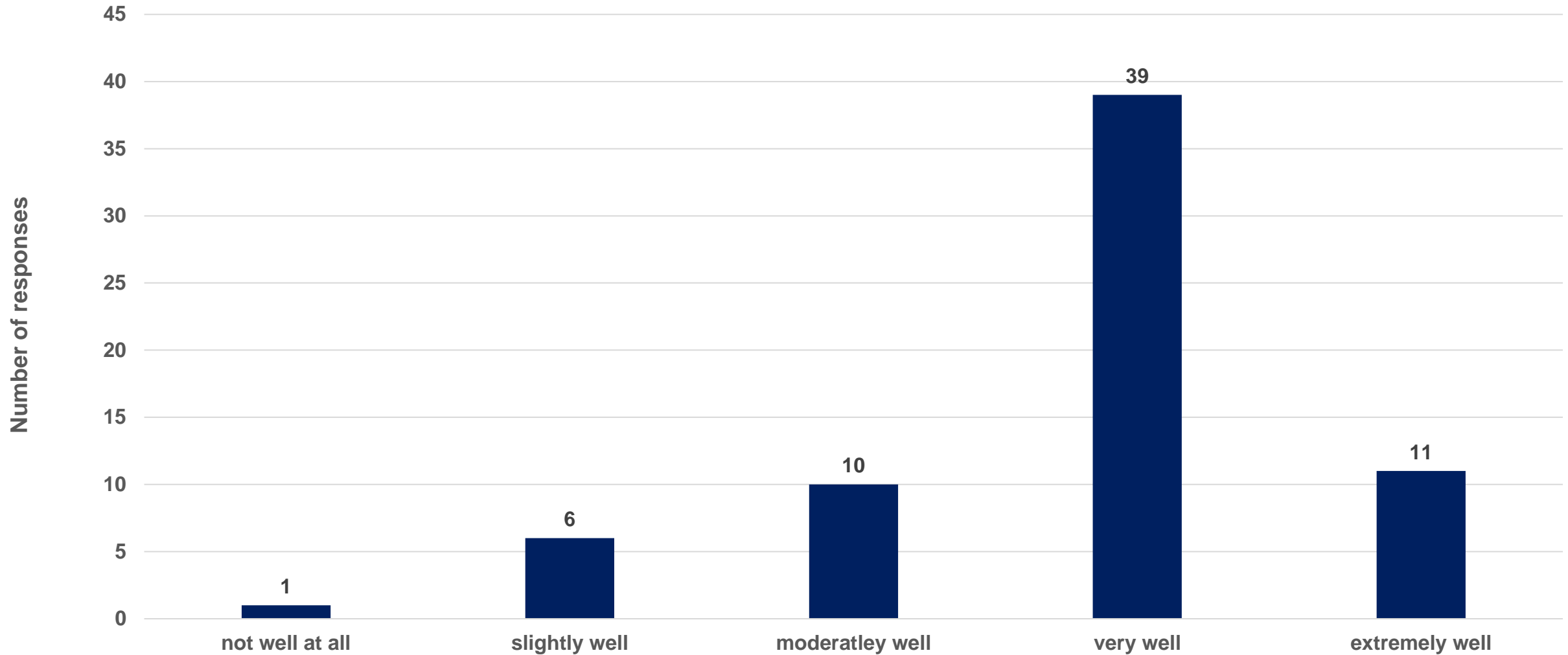
How well do you feel that responses are coordinated with local stakeholders by UKHSA National and UKHSA NW?



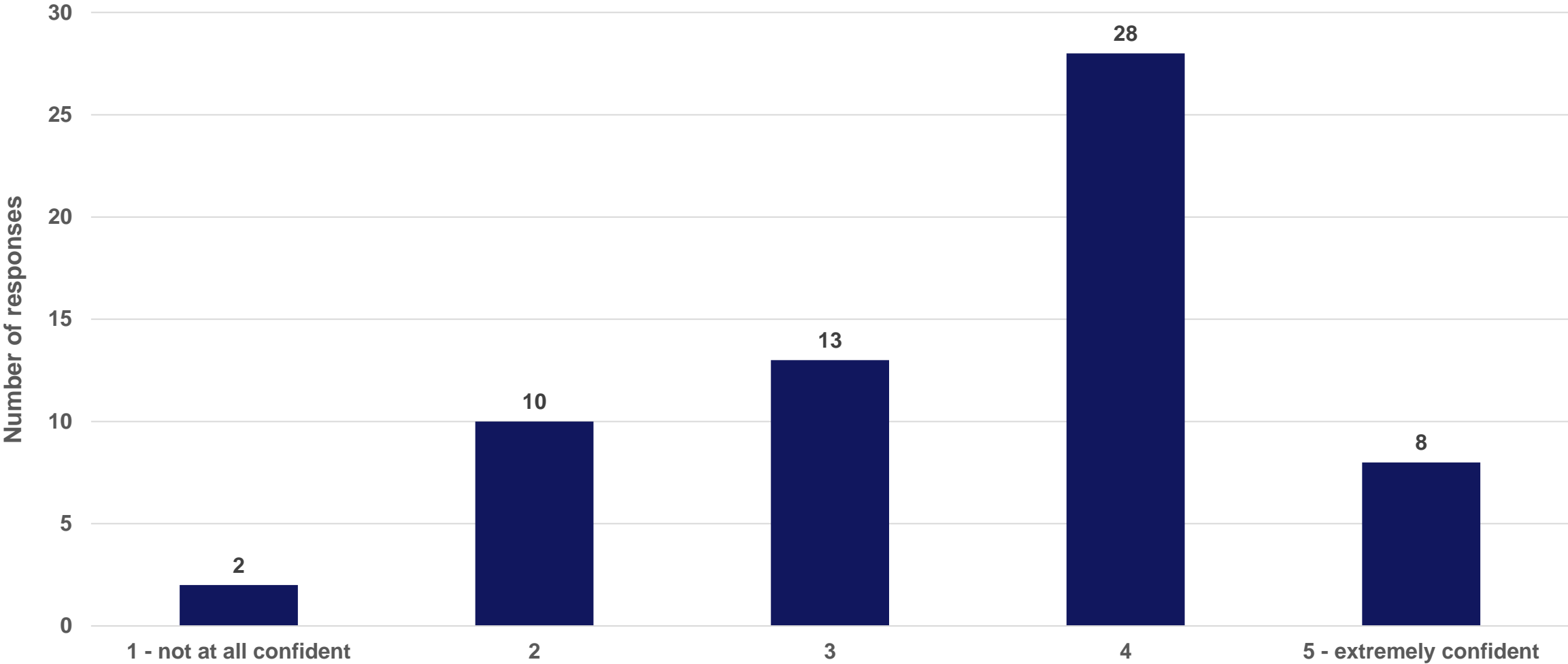
How well do you feel the needs of local stakeholders are understood by UKHSA national and UKHSA NW?



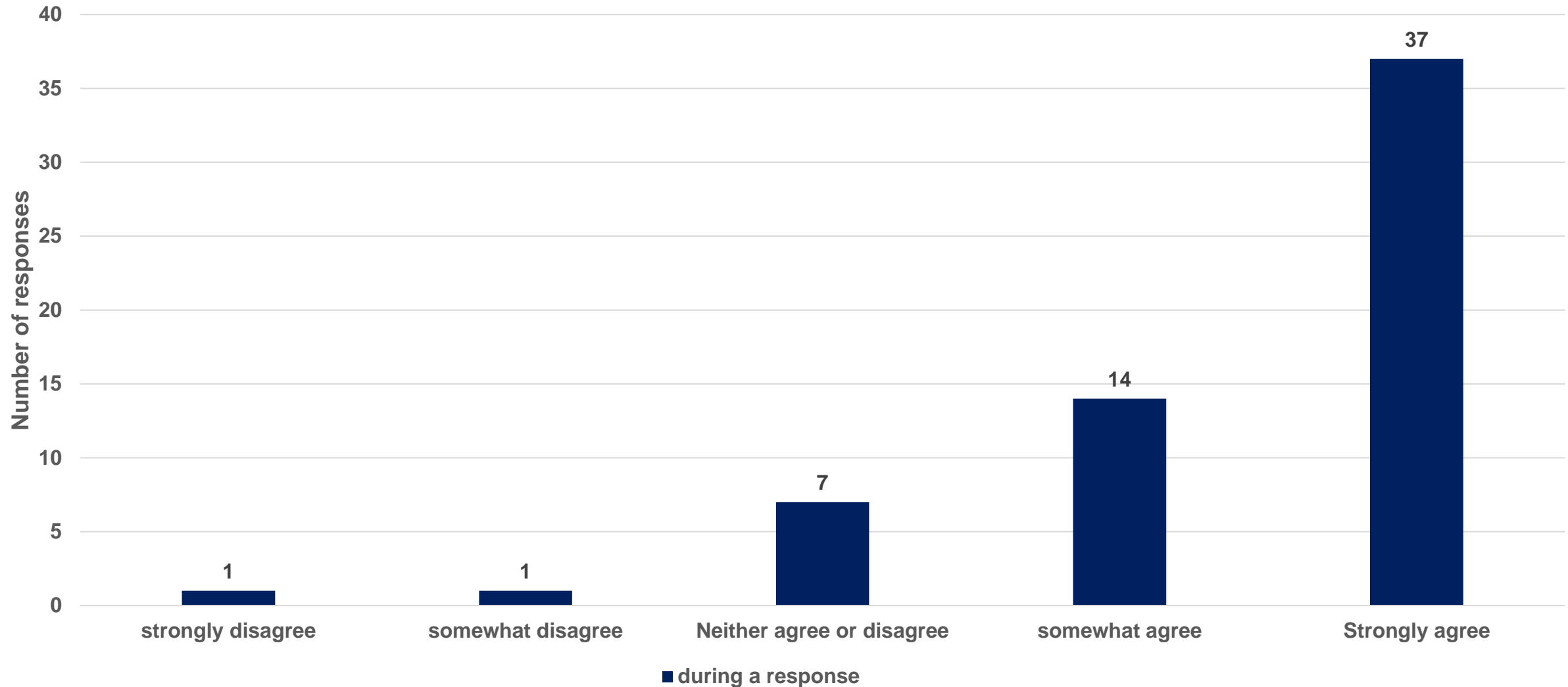
How well do you feel local stakeholders and UKHSA NW work together in managing incidents and outbreaks?



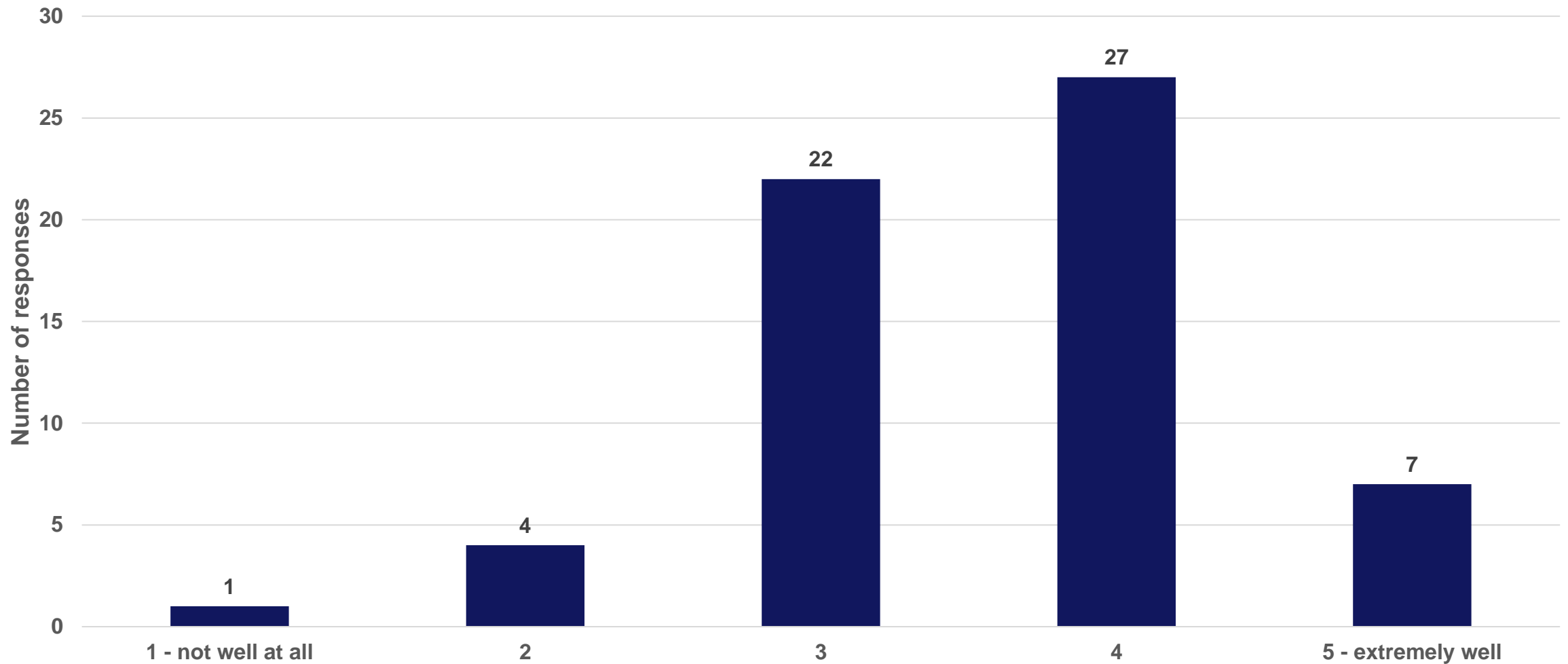
How confident are you in your understanding of the roles and responsibilities of UKHSA NW within the health protections system?



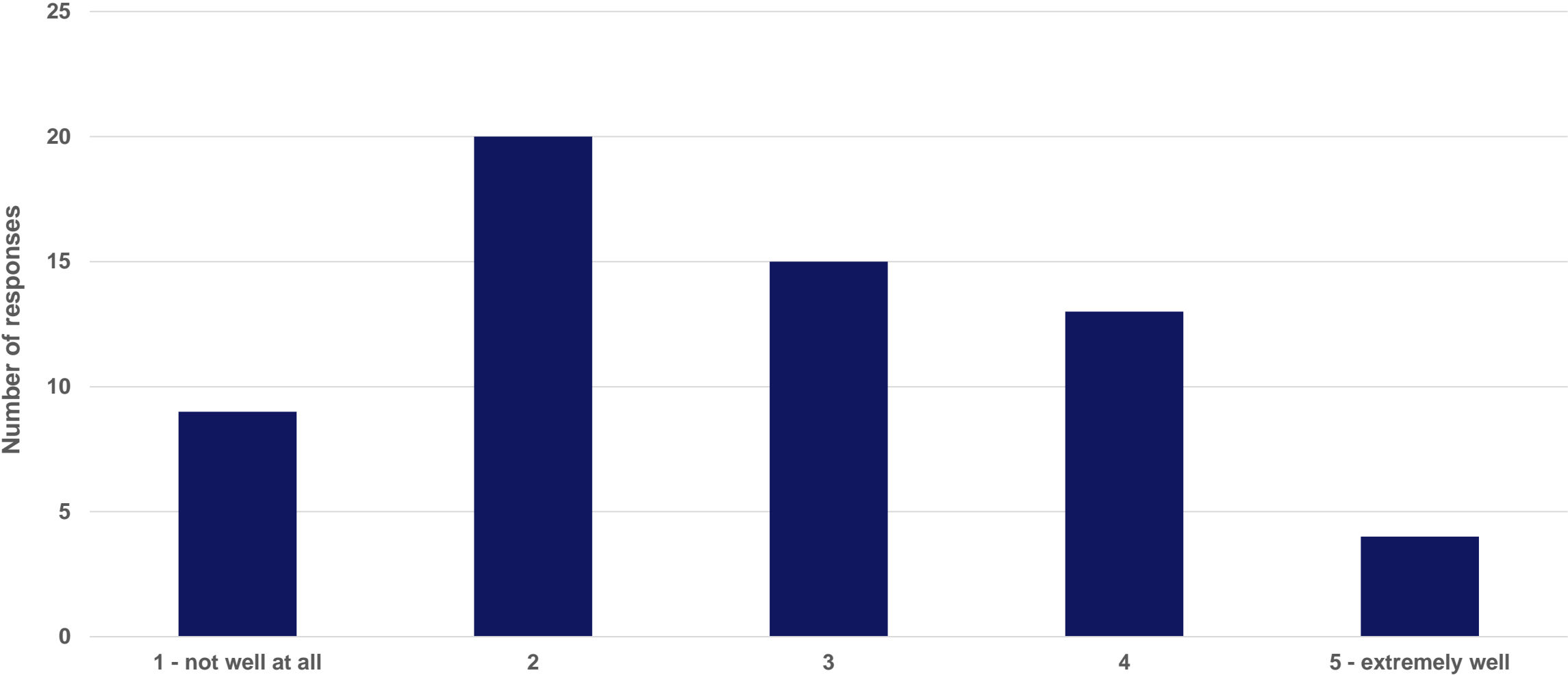
To what extent do you agree that UKHSA NW should take a system leadership role across the region during a response?



How well do you think UKHSA NW is able to handle business as usual demand?



How well do you think UKHSA NW would be able to handle large or multiple incidents requiring surge capacity?

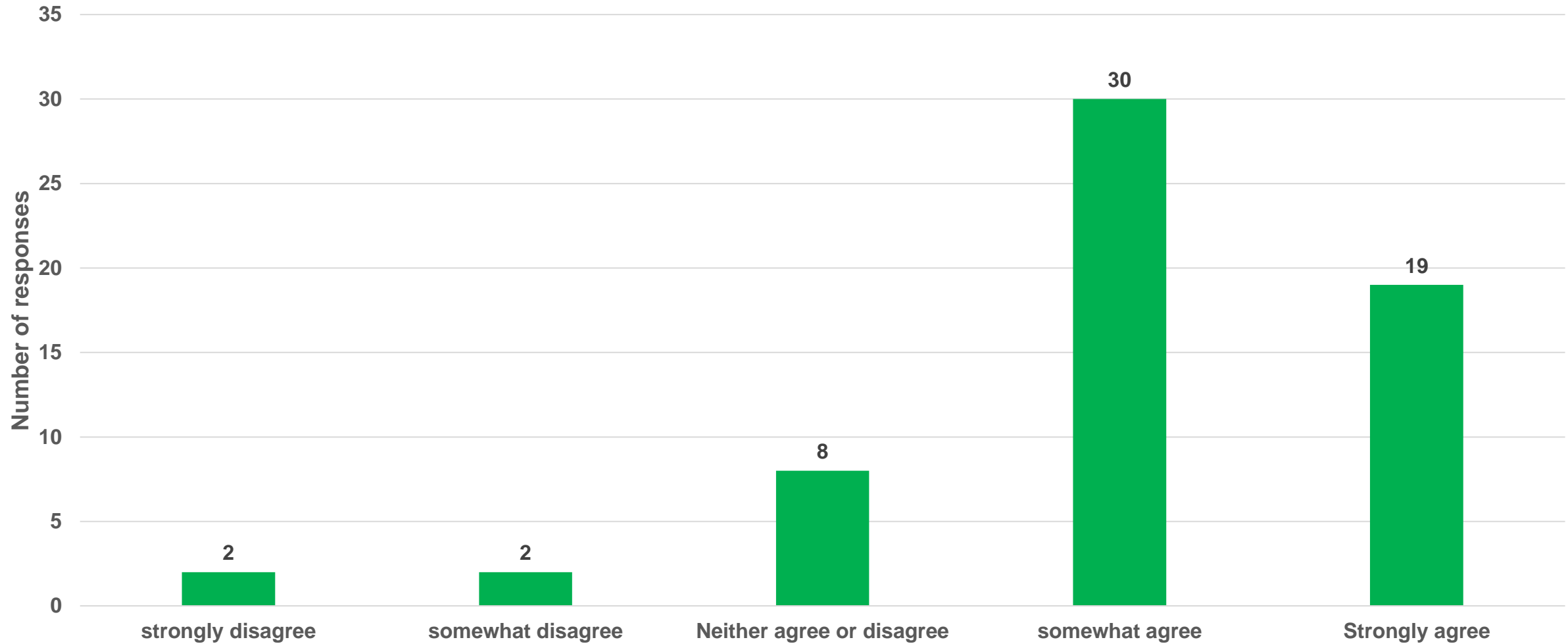




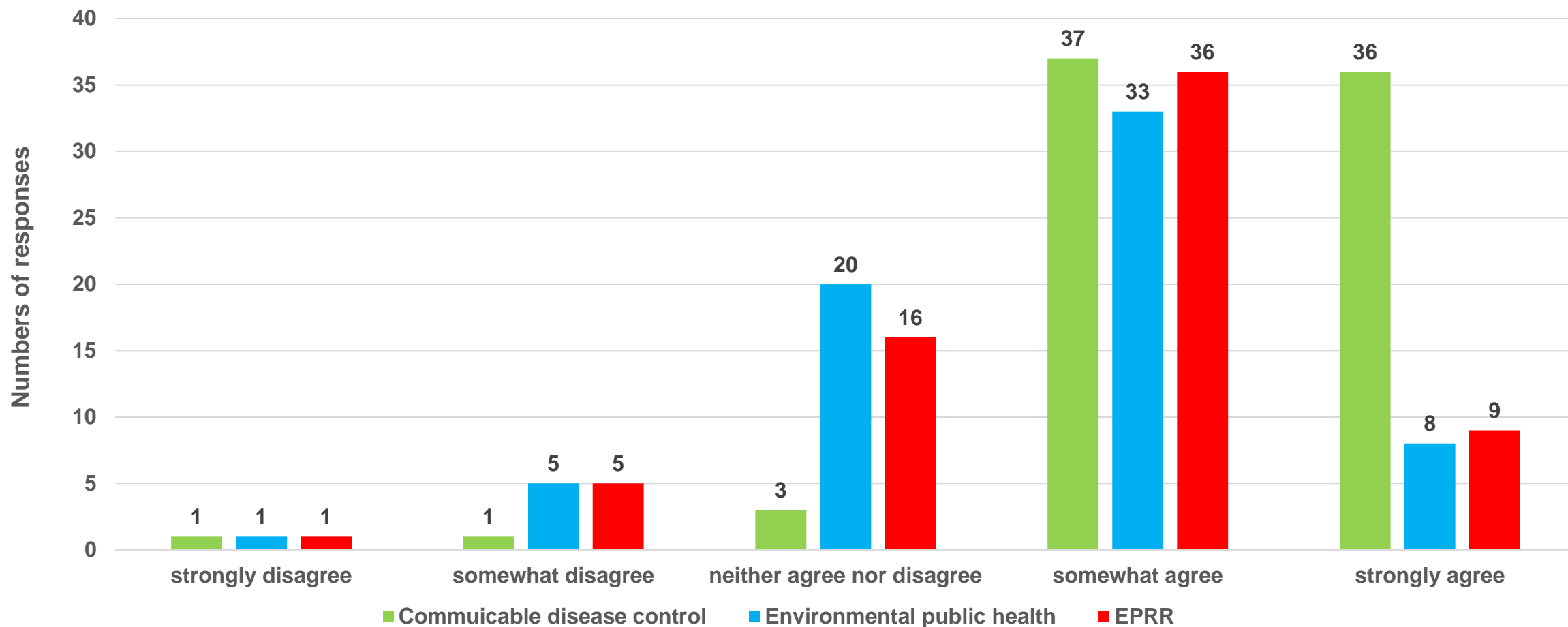
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Effective and efficient delivery of
health protection programmes (e.g.
AMR, TB, blood borne viruses)

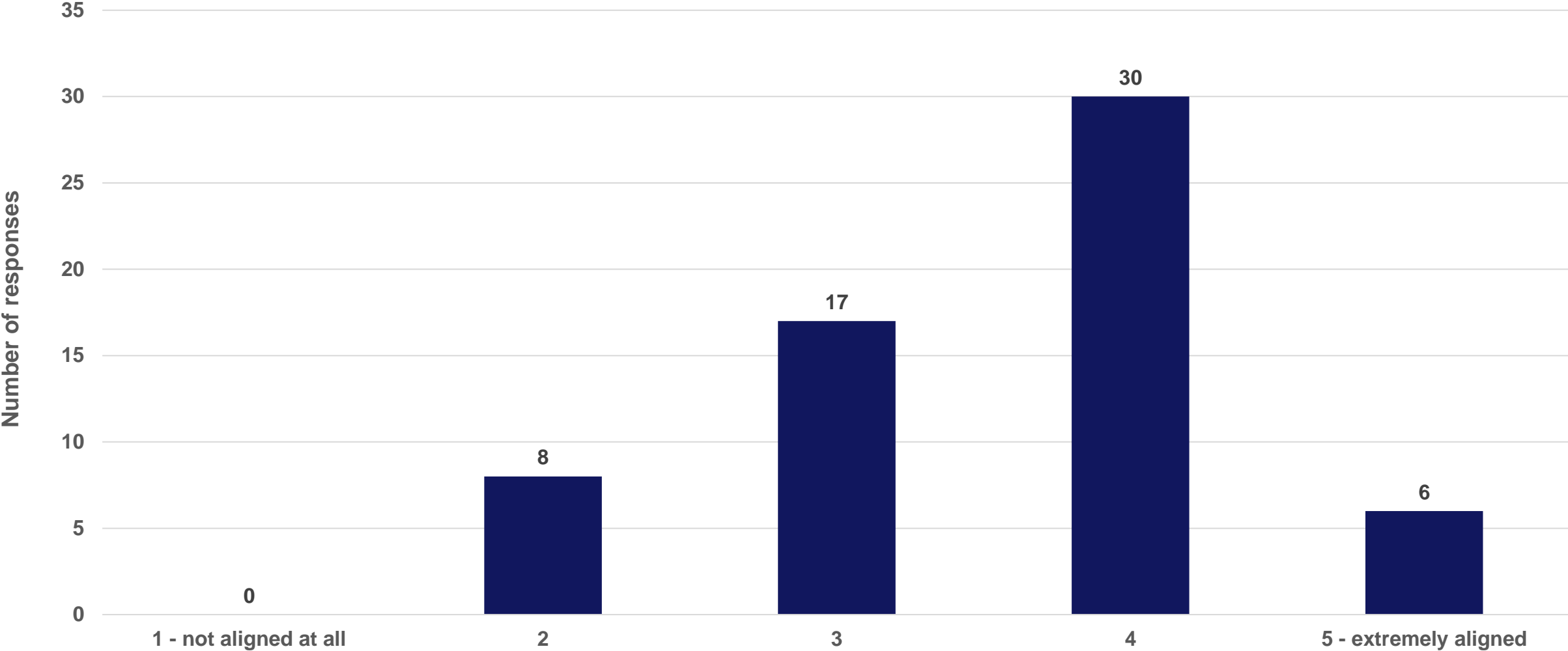
To what extent do you agree that UKHSA NW should take a system leadership role across the region within strategic programmes?



Do you agree that UKHSA is fulfilling its purpose in terms of communicable disease control, EPRR and environmental health?



How aligned do you feel UKHSA NW is with the health protection priorities of local stakeholders?

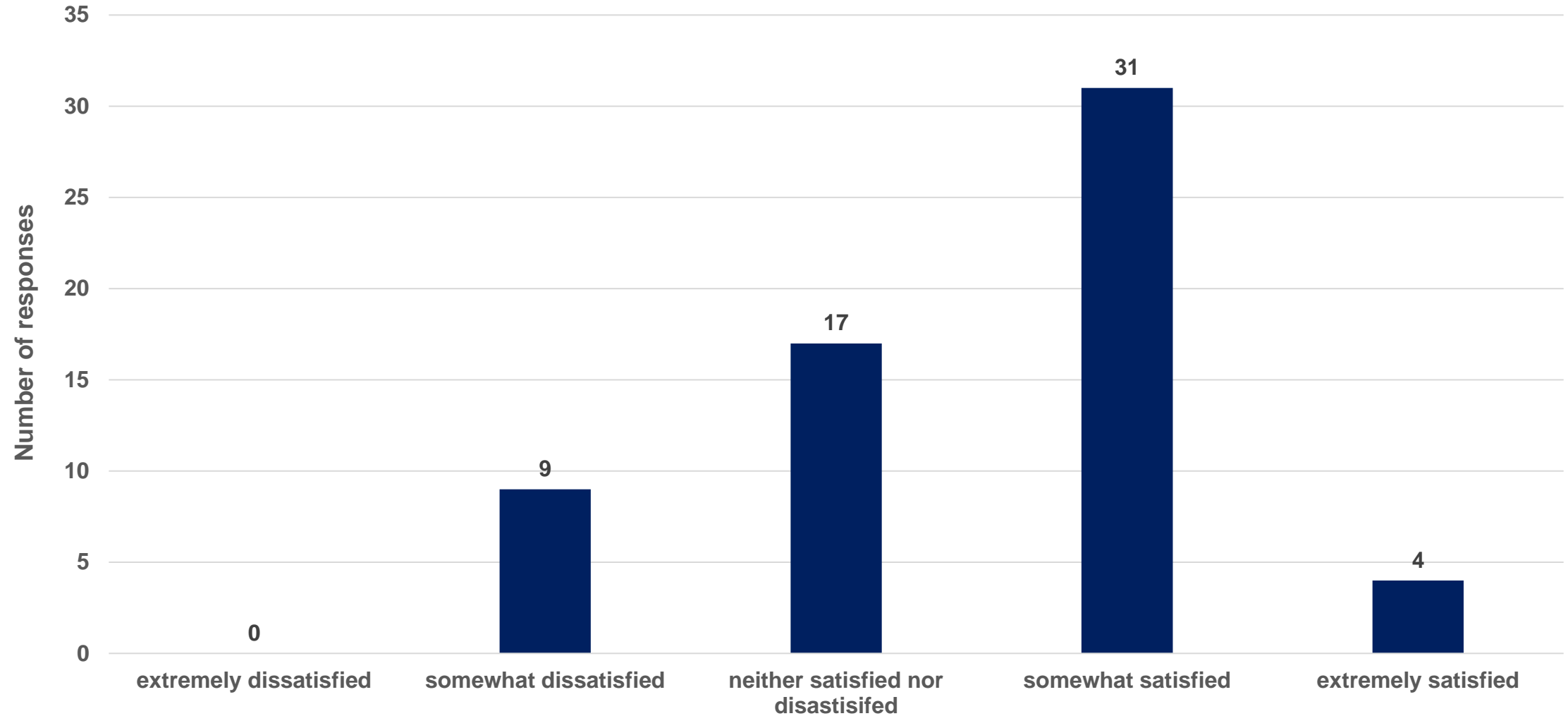




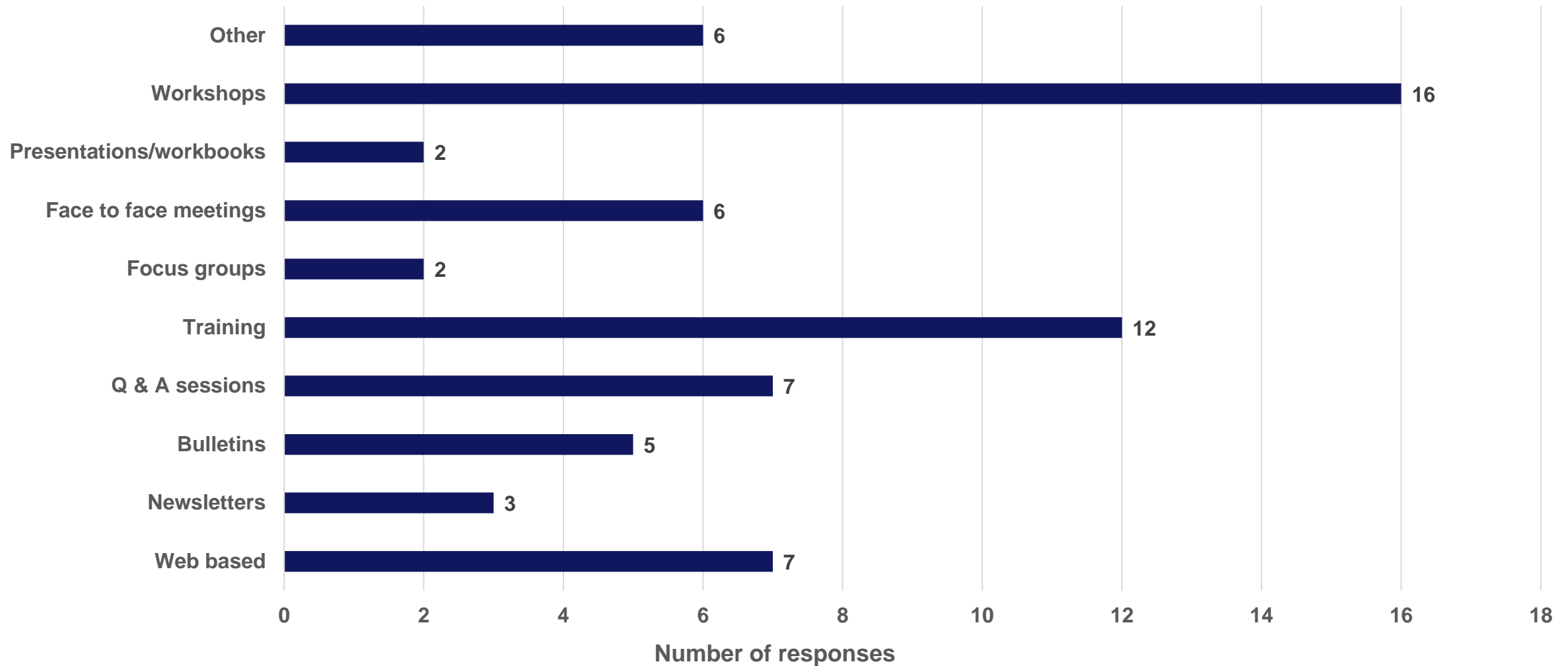
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Regular effective
communication during non-incident
periods

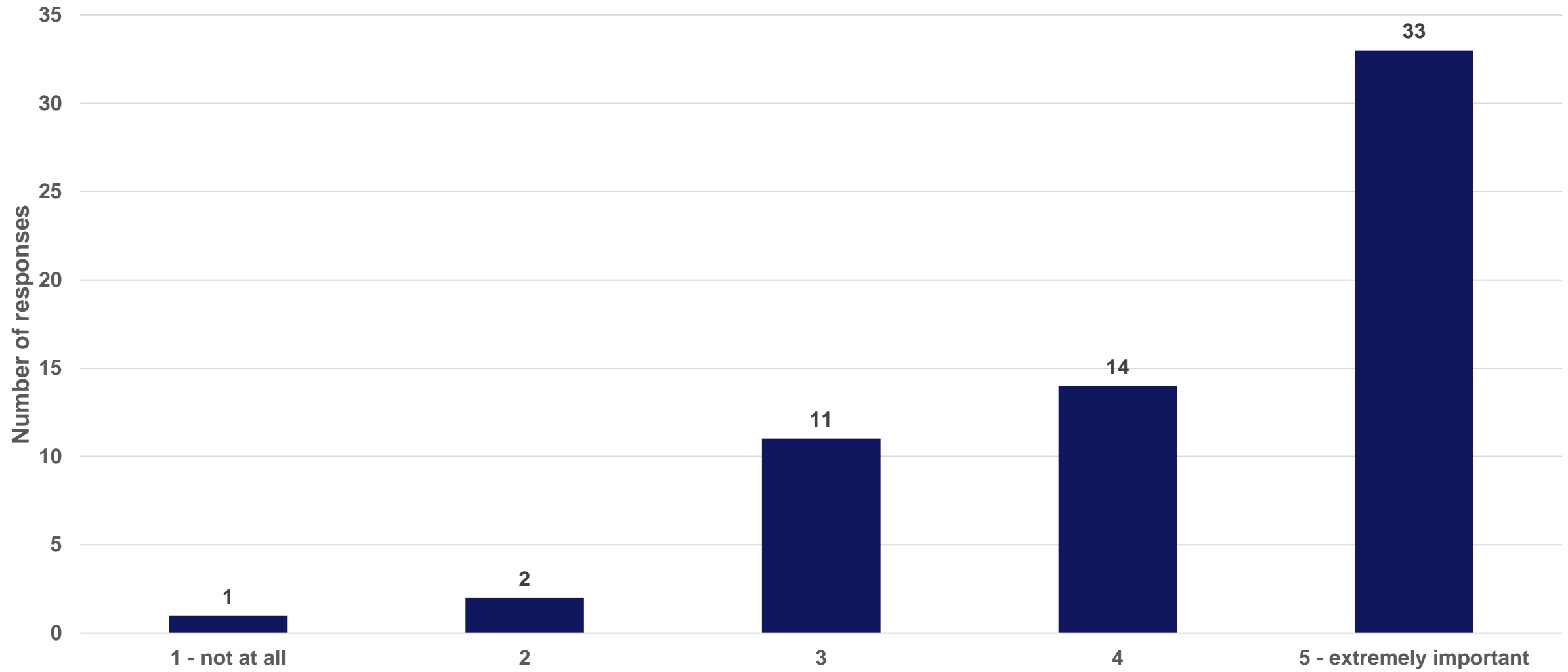
How satisfied are you with the information flow between UKHSA NW and stakeholders?



What channels could be used to improve engagement and communication in health protection?



How important would it be for you for UKHSA NW to provide training on HP to local stakeholders?



Next Steps

- Refine and collate full report
- Create executive summary together with complimentary presentations
- In conjunction with communications deliver report to internal and external stakeholders, nationally HP operations and regionally, NW regional, sub-regional and local levels.
- Implement key findings to improve our services in line with internal and external stakeholders at a regional, sub regional and local level
- Continuous review to allow for timing of further improvements

